



## HOTEL FACT SHEET

Name of the property	: Hotel Grand Swiss
Type of the property	: 5* Hotel in the city center
Address	: IRAQ, Erbil Shaqlawa Stret 44001 Masif
Phone	: 00 964 750 440 00 45
Fax	: 00 954 750 440 00 44
Website	: <a href="http://www.hotelgrandswiss.com">www.hotelgrandswiss.com</a>
E-mail	: <a href="mailto:info@hotelgrandswiss.com">info@hotelgrandswiss.com</a>
Year of opening	: 2011
Number of rooms	: 19 Superior Rooms,30 De lux Rooms,1 handicap room,6 Business Rooms ans 1 Premier total 57 hotel rooms
Area of the rooms	: 47 - 125 m2
Chain	: Darin Group
Spoken languages	: English,Turkish, German,Arabic,Kurdish,
Airports	: Erbil International Airport (25 km)
Other city center	: Erbil (25 km)
Closest hospital	: Pirmam General Hospital (0 km) Zheen International Hospital Erbil (25 km)
Transport facilities	: Bus station (100 mt.)
Taxi	: 24 hrs open taxi station in the neighbourhood
Payment methods	: Cash, Master card, Visa card
Pets	: not accepted
Voltage	: 110/220 Volt
Lift	: Total 5 elevator.

**Superior Room:** 47 m<sup>2</sup>. “French” or “Twin” beds, Fitted with parquet floors,air-condinoted room offers a seating area with sofa, a flat-screen TV, safe box, a work desk,minibar,complimentary tea and coffee station, The bath room includes a walk-in rain shower, large bath tub and extensive bathroom amenities.

**Handicap Room:** 67 m<sup>2</sup>. French” or “Twin” beds, this spacious, air-conditioned room features an elegant decor. Offers a small seating area with sofa, two a flat-screen TV, minibar, safe box, a work desk,minibar,complimentary tea and coffee station, The bath room includes a walk-in rain shower, large bath tub and extensive bathroom amenities.

**Deluxe Room:** 79 m<sup>2</sup>. French” or “Twin” beds, this spacious, air-conditioned room features an elegant decor. Offers a small seating area with sofa, two a flat-screen TV, minibar, safe box, a work desk,minibar,complimentary tea and coffee station, The bath room includes a walk-in rain shower, large bath tub and extensive bathroom amenities.

**Business Suit:** 109 m<sup>2</sup> This luxurious, extra spacious, air-conditioned suite a large seating area with a flat-screen TV, a separate dining area, full stocked minibar, safe box, complimentary tea and coffee making station, includes a bedroom with a flat-screen TV, a walk-in dressing room. The bath room includes a walk-in rain shower, large bath tub and extensive bathroom amenities.

**Premier Suite:** 125 m<sup>2</sup> This spacious, air-conditioned room features an elegant décor. It offers a small seating area with sofa, two a flat-screen TV and full stocked minibar, includes a complimentary tea and coffee making station, The bath room includes a walk-in rain shower, large bath tub and extensive bathroom amenities.

### ROOM FEATURES

Electronic Door Lock, Fire Alarm System, Individual Airconditioning for Each Room, Complimentary water in the room, Minibar, Kettle, complimentary tea and coffee, Pillow Menu, Work Desk, LCD Television, Laptop Safe, Multilingual Satellite TV Channels, Telephone in the Bathroom, Rain Shower, Towel, Bathrobe and Cotton Slippers


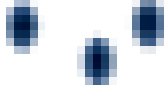

### AMENITIES

**Free of charge:** Concierge, Open buffet breakfast, Daily Housekeeping services, Pillow Menu, Indoor Swimming Pool, Sauna & Fitness Center, Complimentary Wired and wireless Broadband Internet connection around the property, Generator

**Stipendiary:**

24 hrs Room Service, Dry cleaning and Laundry, Change Phone, Fax, Fotocopy, Rent a car, Doctor, Airport and other transfers

### BANQUET AND MEETING ROOMS

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<b>GARDEN</b>				200	800	400
<b>MEETING ROOM 1</b>			200	100	400	300
<b>MEETING ROOM 2</b>			50	24	70	50
<b>MEETING ROOM 3</b>			20	12	-	-

### FOOD & BEVERAGE

**Pension: Open buffet breakfast included**

**Services**

Open buffet breakfast

**Operation hours**

07:00 – 10:30 (weekdays)  
07:00 – 11:00 (weekends)

**Restaurants**

Breakfast Lounge

\* Other F&B service than breakfast is serviced in the hotel. There is a Alfredo Rosso Alacarte Restaurant at Hotel.

### RESERVATION and CANCELLATION POLICIES

**Check out** 12:00

**Check in** 14:00

Children aged 0 through 10 staying with at least 1 adult stay FREE.

Children aged 10 through 12 staying with at least 1 adult stay at 50% OFF.( as the 3rd person)

Extra Bed is possible (Extra Charge)

**Reservation guarantee and deposit**

For reservation guarantee either a mail order form has to be filled and sent by the visitor; or the total amount has to be deposited at the hotel's bank account.

**Cancellations**

Reservations can be cancelled 3 days prior(latest until 2PM) to the check in date free of charge. If not or in case of no show, one night will be charged.

**Trade fairs, congresses and events and bayram** are exceptions. No refunds are given for “no-shows” or cancellations made after 14:00 (Istanbul time) **3** days prior to arrival.